

# Welcome to Dutchess County Public Transit



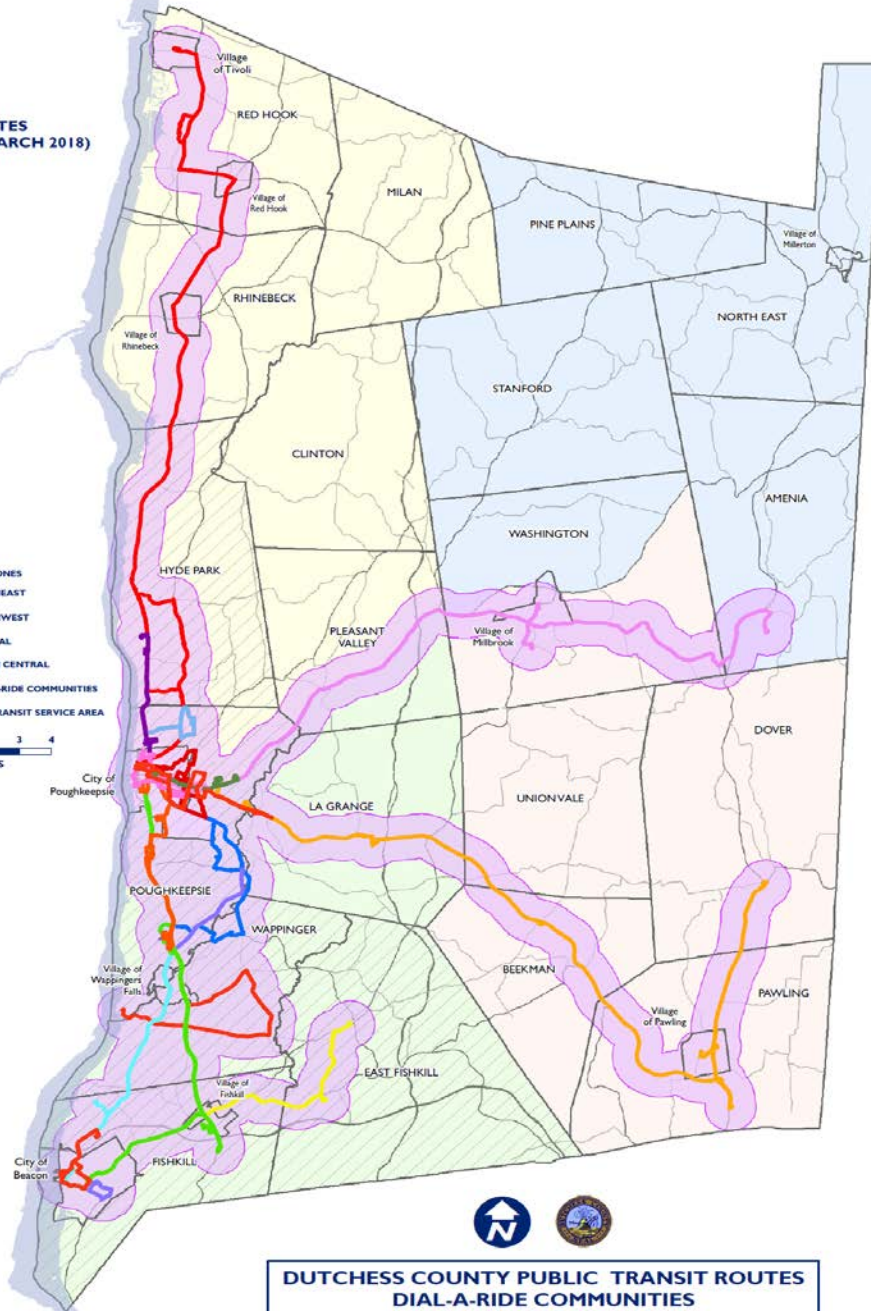
# Introduction to Dutchess County Public Transit

- 16 fixed routes, which five are full time fixed routes within the City of Poughkeepsie and two are one day a week shopping shuttles
- 6 Dial-A-Ride services, which one operates within the City of Poughkeepsie, five days a week
- Three RailLink shuttles, which one operates within the City of Poughkeepsie
- ADA paratransit service within a  $\frac{3}{4}$  mile radius of fixed routes in operation
- Four flex route services within the County, weekdays during the midday hours
- Service hours: 5 a.m. to 12:30 a.m., Monday-Saturday and 8 a.m. to 7 p.m. on Sunday
- No service on New Years, Dr. MLK, Memorial, Independence, Labor, Thanksgiving and Christmas Days. Saturday service on Veterans and Day after Thanksgiving Days
- Frequencies generally range from 60 to 150 minutes depending on route
- Services are contracted to First Transit of Cincinnati, Ohio through December 31, 2018. All bus operators, dispatchers, mechanics, customer service and utility personnel work for a subsidiary company called Transit Management of Dutchess County
- New Transit Operations & Maintenance RFP will be issued in late Spring 2018. New contract would start January 2019.



# Dial-A-Ride Service

**BUS ROUTES  
(AS OF MARCH 2018)**



**Dial-A-Ride Schedule**

Municipality	Monday	Tuesday	Wed	Thursday	Friday
City of Poughkeepsie					
Local, South Road Malls, Adams, 44 Plaza	Yes	Yes	Yes	Yes	Yes
1 Bushwick Dr, Lagrange				Yes	
Fishkill		2nd Tues. of the Month			
129 Clove Branch Road, East Fishkill		2nd Tues. of the Month			

\$230 per day for 252 days

\$57,960 per year for service

# How is Public Transit Funded?

- Fare revenue
- Federal Transit Administration Section 5307 and 5339 allocated to the Poughkeepsie/Newburgh/New Jersey Urbanized Area (\$1.7 million)
- State Transit Operating Assistance @ 40.5 cents per passenger carried and 69.5 per revenue mile operated
- Miscellaneous Income
- Congestion Mitigation Air Quality (CMAQ) for three years (starting 1/1/2017 to 12/31/2019)
- State Local Government Efficiency for two years (Starting 1/1/2017 to 12/31/2018)
- County General Fund
- Six municipalities fund Dial-A-Ride service with their local funds

# Biggest Concerns

## Maps & Schedules

- Difficult to understand
- Hard to access
- Desire for Real-time data

## Bus Frequency

- Long rides

## Transfers

- Difficult to understand from bus to bus

## Schedules & Connectivity

- Buses at the Hub are not synchronized for transfers

## Customer Service

- Need to enhance responsiveness & resolution rate
- Need better training for reaching broader audiences



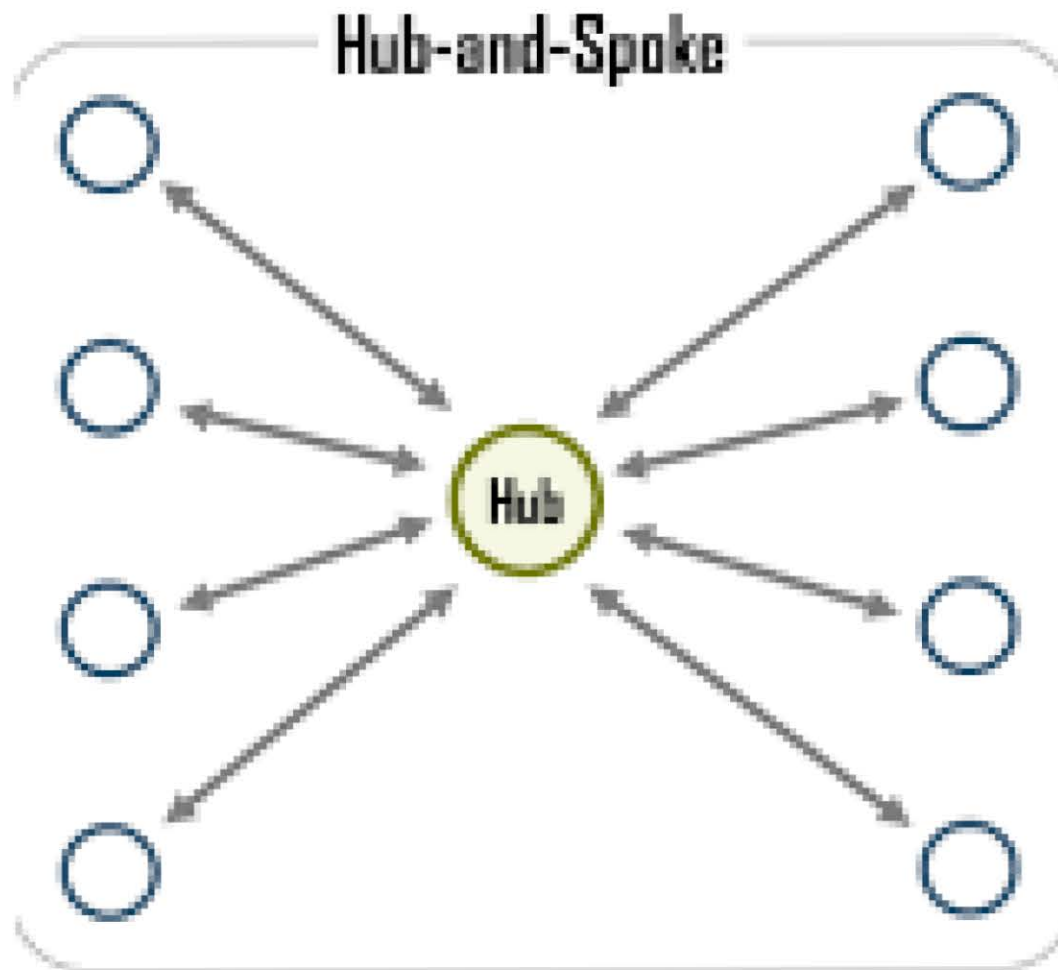
# March 2018 Service Change Plan

In an effort to improve service to our customers, Dutchess County Public Transit will be implementing service improvements to routes within the City of Poughkeepsie.

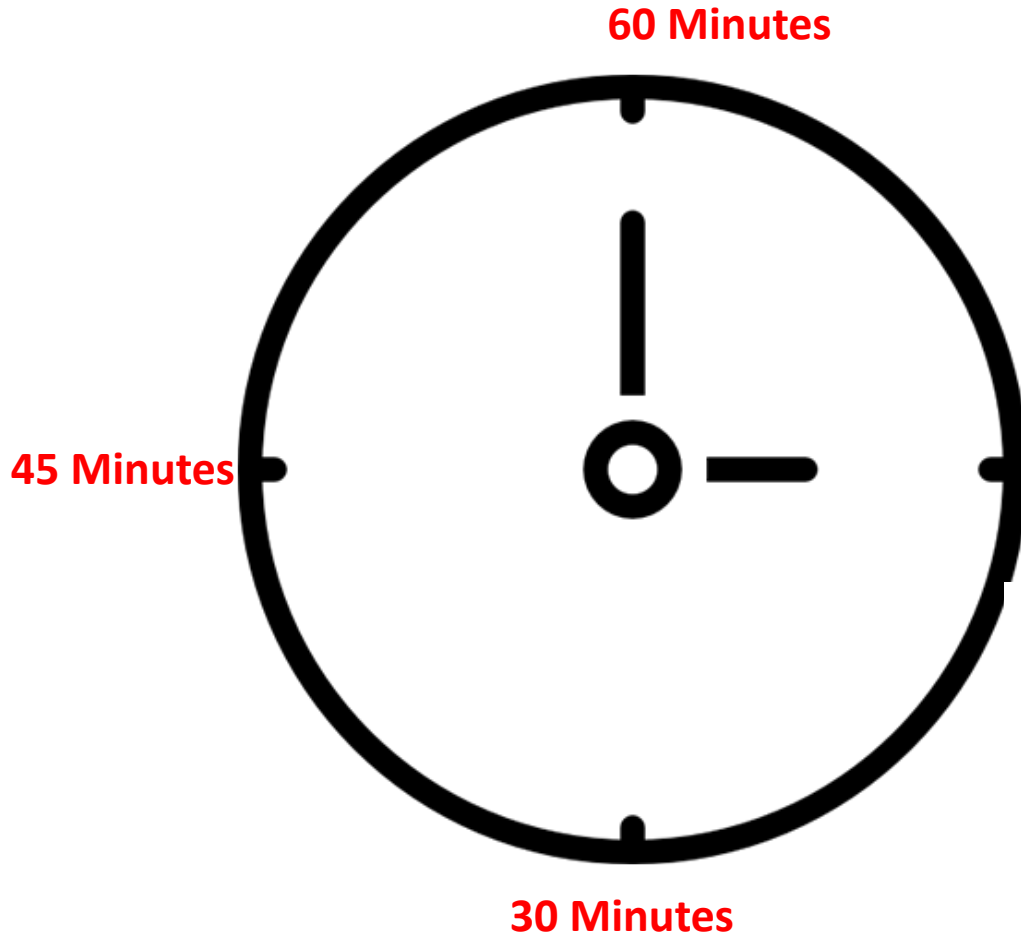
Monday-Saturday, Routes H, J, K, L, M and P will depart the Hub at :15 past the hour to facilitate timed transfers between routes and all routes will provide two-way service along the streets of Poughkeepsie. Travel time in Poughkeepsie, with the timed transfer should be 60 minutes or less for a customer. At the most, two bus routes is all you would need to get to your destination!

The first trip time and the last trip times departing the start of the route is shown below for reference. Last trip times will end 30 to 60 minutes after times shown. Maps and schedules are available online at [www.dutchessny.gov](http://www.dutchessny.gov). New timetables and maps will be available on board buses by February 21, 2018. Changes to Routes A, B, D, E, F and G will be considered later in Summer 2018.

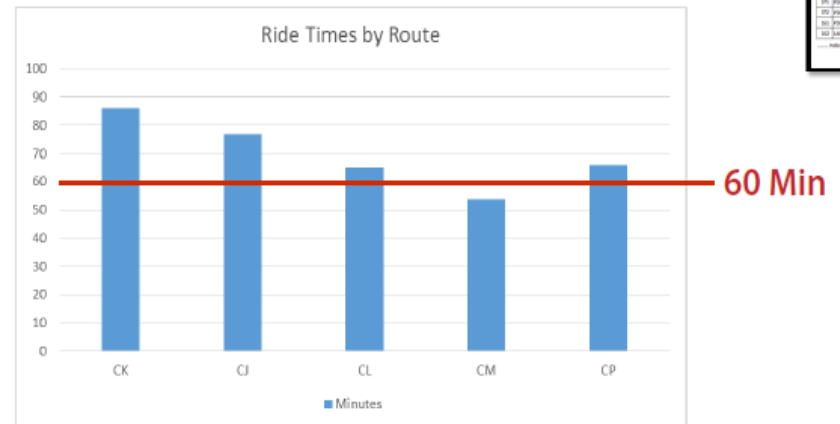
# Hub and Spoke



## Schedules Standards & Synchronization



- Standard times for runs
- Synchronized transfers at the HUB



186	POUGHKEEPSIE - C
176	POUGHKEEPSIE - D
170	POUGHKEEPSIE - S
161	POUGHKEEPSIE - R
162	LACANES - Route

..... indicates No Service



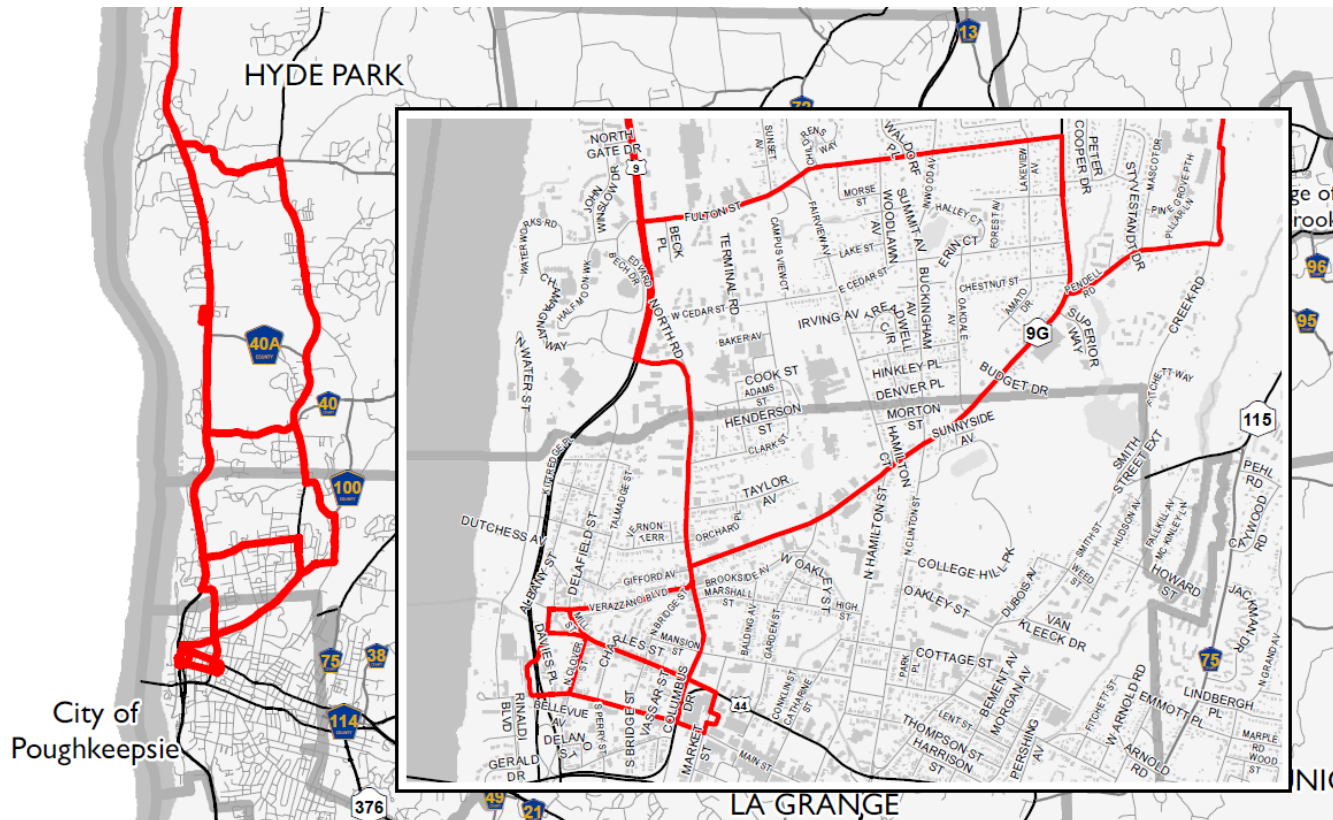
# Sunday Service Plan – Routes A, B, E, F, H and L

Route #	Description of Service Change
A Sunday Only	<ul style="list-style-type: none"><li>• Sunday service is rescheduled in between Route B to provide service between 8:45 a.m. and 5:15 p.m., every 1 hour and 30 minutes. Timed connections with Route H at the Hub.</li></ul>
B Sunday Only	<ul style="list-style-type: none"><li>• Sunday service is rescheduled in between Route A to operate between 9:15 a.m. &amp; 4:45 p.m., every 1 hour and 30 minutes. Timed connections with Route H at the Hub. Route extended to Beacon Train Station and Beacon Intermodal Center with timed connections with Route F.</li></ul>
F Sunday Only	<ul style="list-style-type: none"><li>• Sunday service is rescheduled to provide service between 9:00 a.m. and 5:00 p.m., every 70 minutes. Route extended to Beacon Intermodal Center in the eastbound direction only.</li></ul>

In addition, Routes E, H and L will also operate on Sunday.

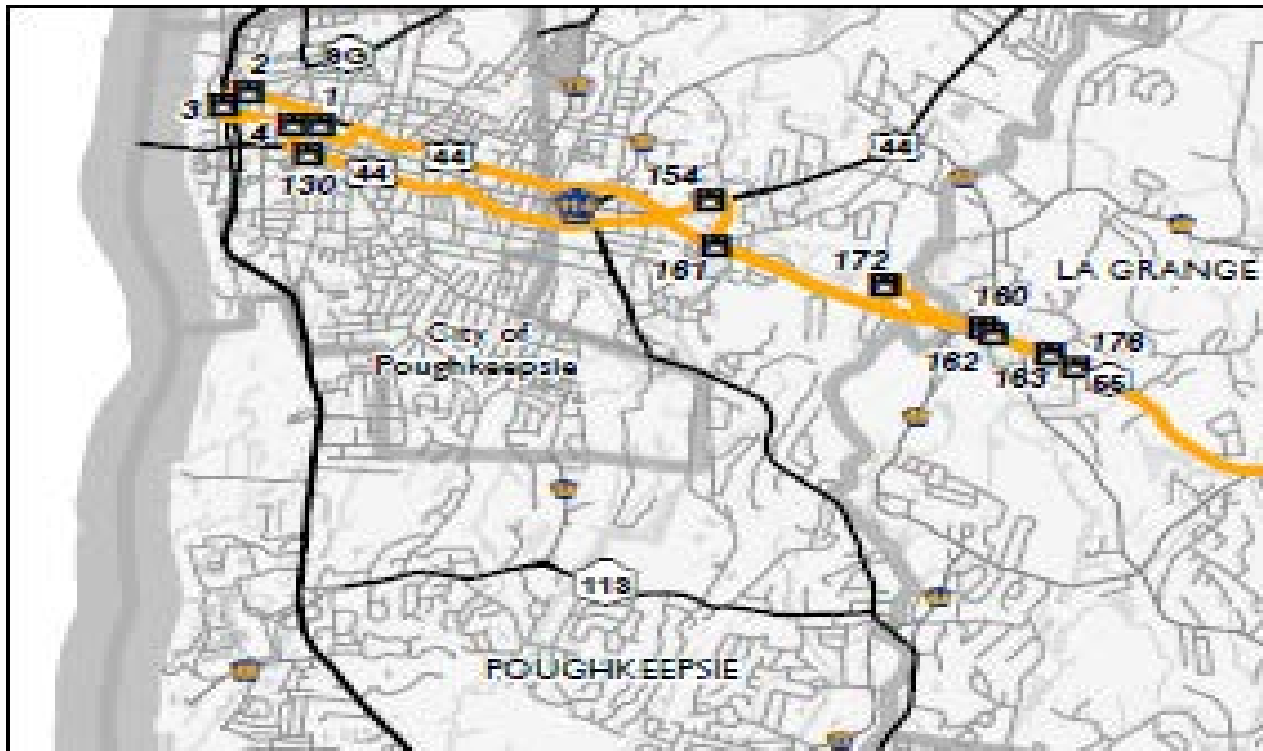
# Route C

Selected Route C trips will be directed to travel via Creek Road, Market Street and Route 9G due to Route J change. The service span for this route is Monday-Saturday from 5:21 a.m. to 11:36 p.m., every 60 to 120 minutes. Eight northbound and six southbound trips will serve Creek Road and Smith Street.



## Route E

All trips on Routes A-Sun, B-Sun, C, H, J, K, L, M and P traveling between 14 Commerce Street, LaGrange and Hub will be designated as Route E and travel via Routes 44/55 (East-West Arterial). These trips will only be shown in Route E timetable. Sunday service will be added only between the points listed above.

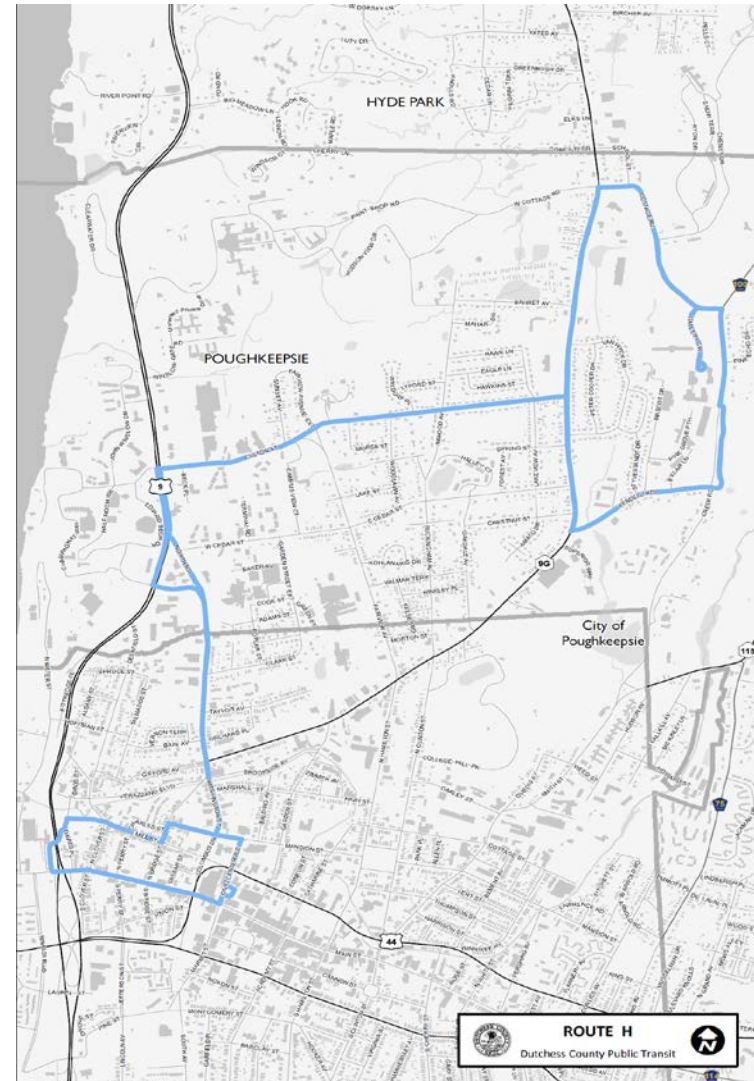


# Route H – College Connection Shuttle

Route redesigned to provide service every 60 minutes between Dutchess Community College and Hub every 60 minutes, Monday-Saturday between 7:15 a.m. and 10:15 p.m. and Sunday between 9:48 a.m. to 5:40 p.m.

Timed connections to Routes A, B or K for continued travel to/from Poughkeepsie Plaza, Hudson Plaza, Poughkeepsie Galleria or The Shoppes at South Hills.

Route will serve Interfaith Towers and Poughkeepsie Train Station in a one way loop before serving the Hub.

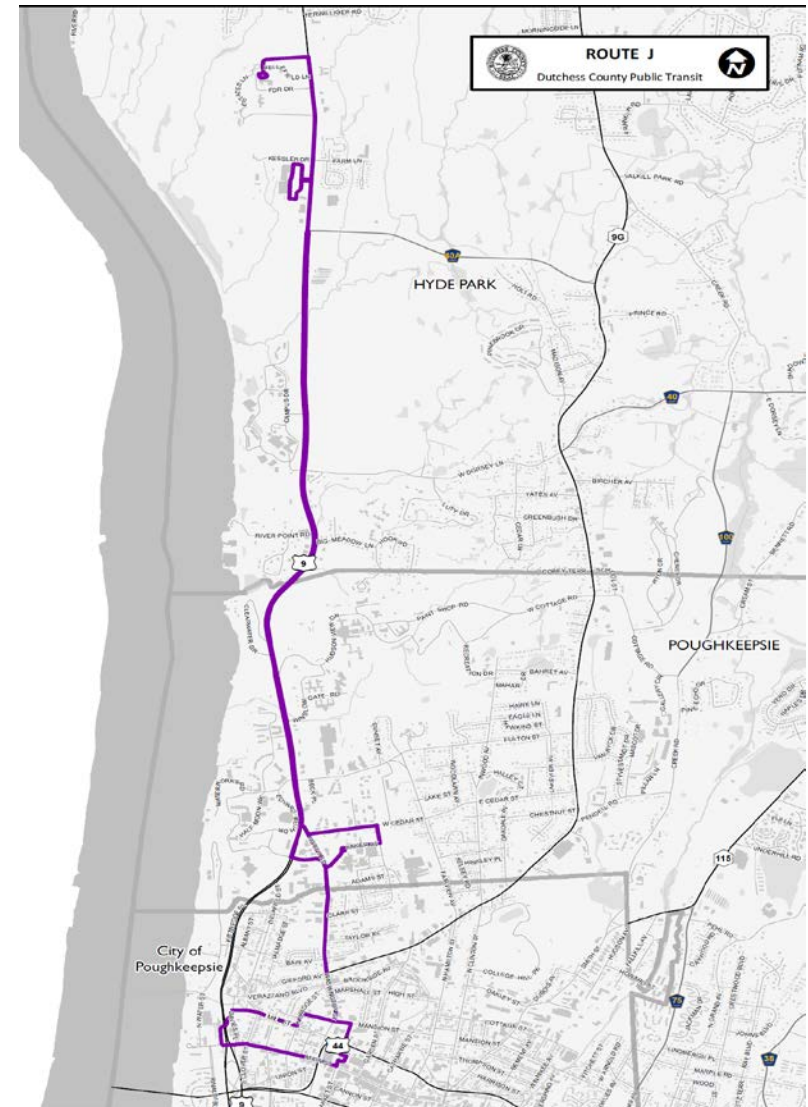


# Route J – Northside Shuttle

Route redesigned to provide service every 60 minutes between Franklin D. Roosevelt Home Park, Stop and Shop in Hyde Park to the Hub between 6:15 a.m. and 7:15 p.m., Monday-Friday and 8:15 a.m. to 6:15 p.m. on Saturday via Washington Street, Mid-Hudson Medical Center, Cedar Street and Route 9.

No service to Dutchess Community College or along Route 9G north of Route 40A. Use Routes C or H to access these destinations.

No service on Fairview Avenue or Fulton Avenue (use Route H).  
Route will serve Interfaith Towers and Poughkeepsie Train Station in a one way loop before serving the Hub.



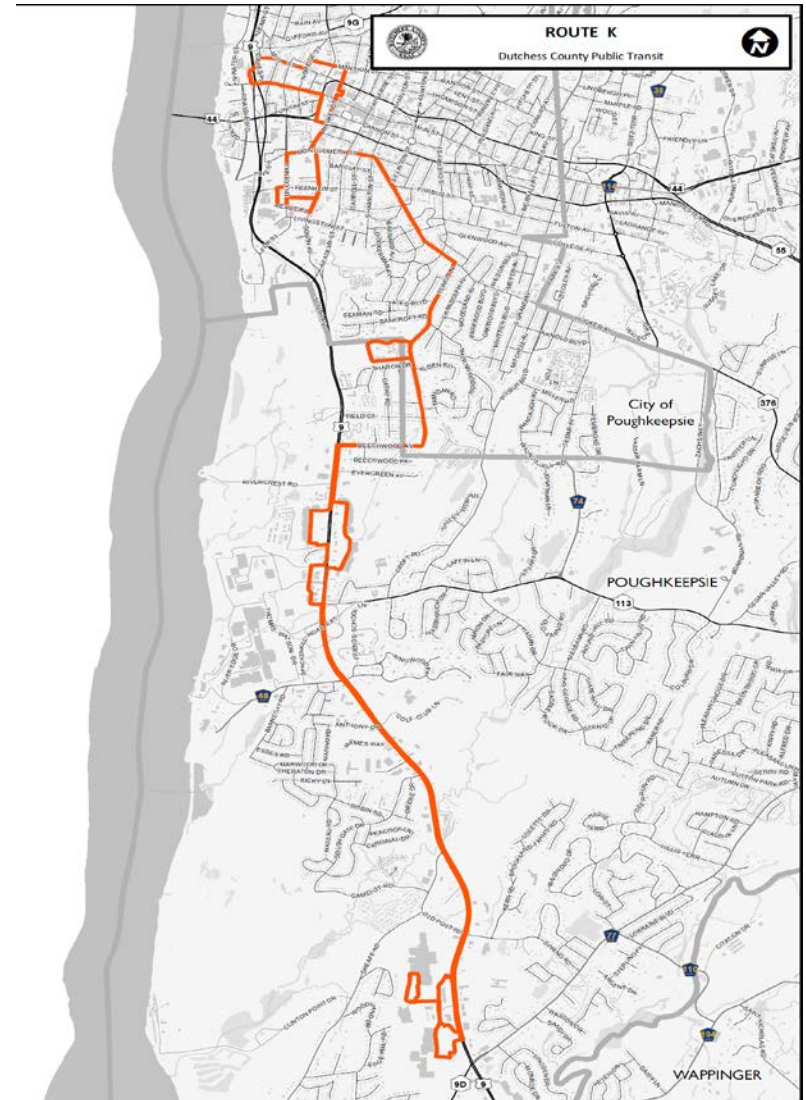


# Route K – Southside/Galleria Shuttle

Route redesigned to provide service every 60 minutes between The Shoppes at South Hills (with bus stop at Shop Rite), Poughkeepsie Galleria, Poughkeepsie Plaza (northbound only), Hudson Plaza (with bus stop at Price Chopper, southbound only), Vassar Brothers Medical Center and the Hub between 6:15 a.m. and 11:15 p.m., Monday-Friday and 7:15 a.m. and 10:15 p.m. on Saturday.

Additional service is available on Routes A and B between Hub and Poughkeepsie Galleria.

Route will serve Interfaith Towers and Poughkeepsie Train Station in a one way loop after serving the Hub.

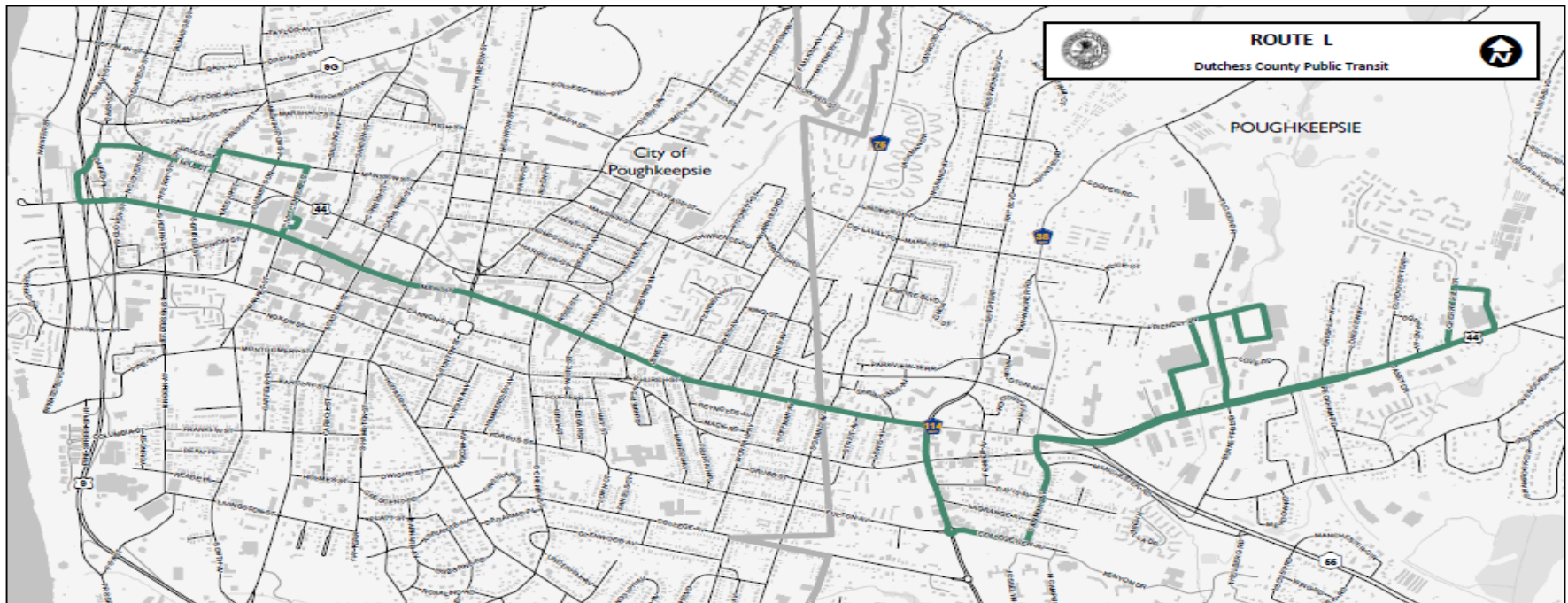




# Route L – Main Street Shuttle

Route redesigned to provide service every 30-60 minutes between Adams Fairacres Farms OR Stop & Shop and the Hub via Main Street & Vassar College (Collegeview Avenue) between 6:15 a.m. and 10:15 p.m. *with 60 minute service after 7:45 p.m., 7:15 a.m. and 10:15 p.m. on Saturday with 60 minute service after 5:45 p.m. and 9:15 a.m. and 5:15 p.m. on Sunday (60 minute service).*

No service to the Hudson River. This can be walked to from the Train Station or ride Route P. Route will serve Interfaith Towers and Poughkeepsie Train Station in a one way loop after serving the Hub.

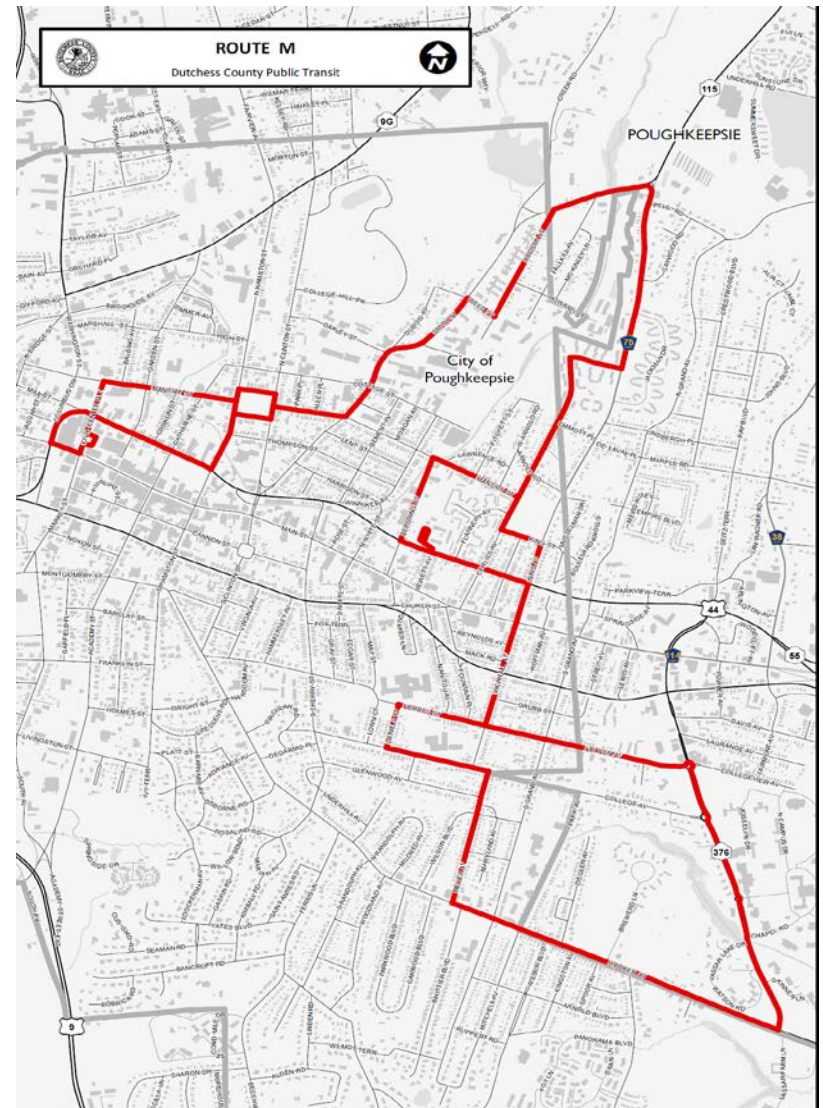


# Route M – Eastside Shuttle

The route will be extended to the Hub and Family Partnership Center and cover the northern half of current Route CP.

Route redesigned to operate every 60 minutes between 6:40 a.m. and 8:15 p.m., Monday-Friday and 8:15 a.m. and 7:15 p.m. on Saturday between Poughkeepsie & Middle High Schools & the Hub via Mansion & Hudson Sts, Poughkeepsie Commons, Hudson Garden, Maplewood, Corlies Manor (on Arterial/Corlies Ave.) and Philip Allen Swartz Apartments & Innis Avenue.

No service provided to Fox Hills neighborhood (use Dial-A-Ride) or Dutchess Community College (use Routes C or H from the Hub).

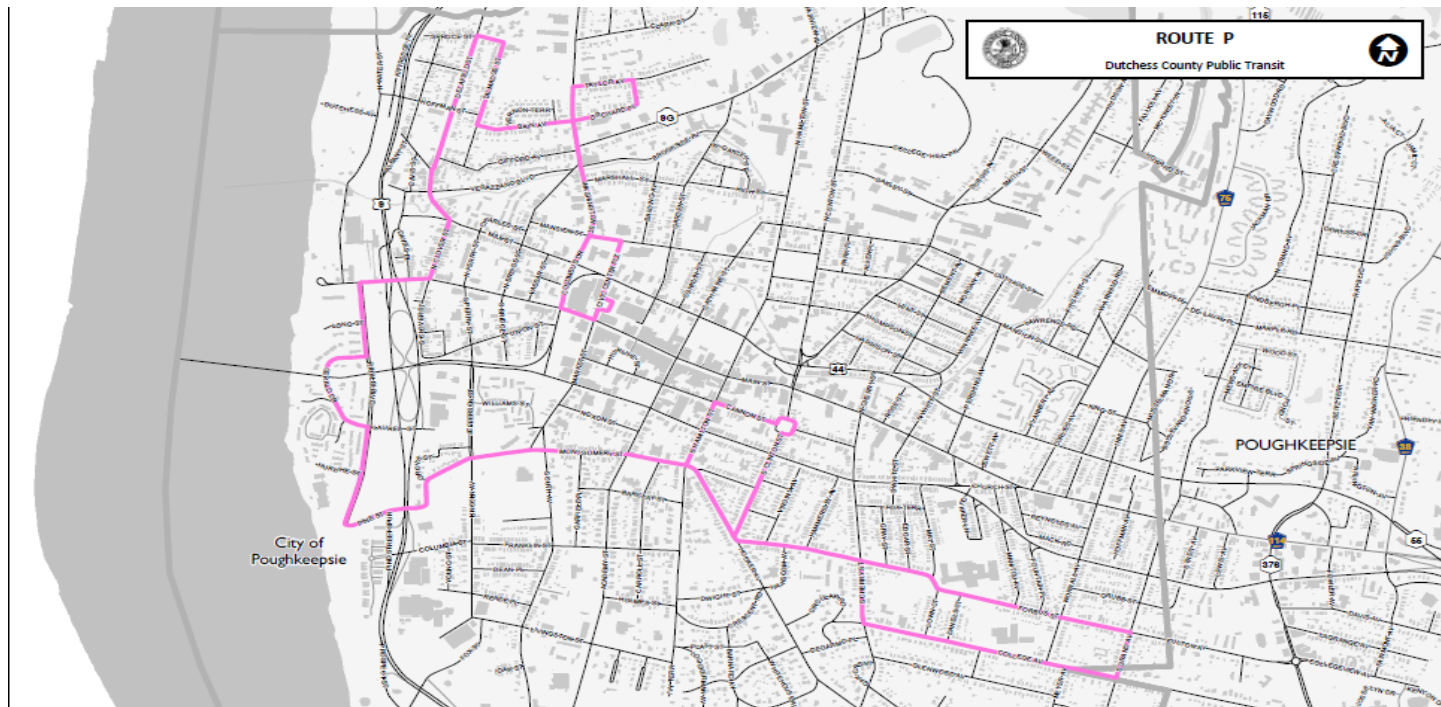


## Route P – Westside Shuttle

Route redesigned to operate two-way service every 60 minutes between 6:05 a.m. and 7:15 p.m., Monday-Friday and 6:35 a.m. and 6:45 p.m. on Saturday between Hub and Poughkeepsie Middle and High Schools, serving the southern half of current Route CP and western Poughkeepsie.

Service will be extended to Interfaith Towers and Poughkeepsie Train Station, both directions.

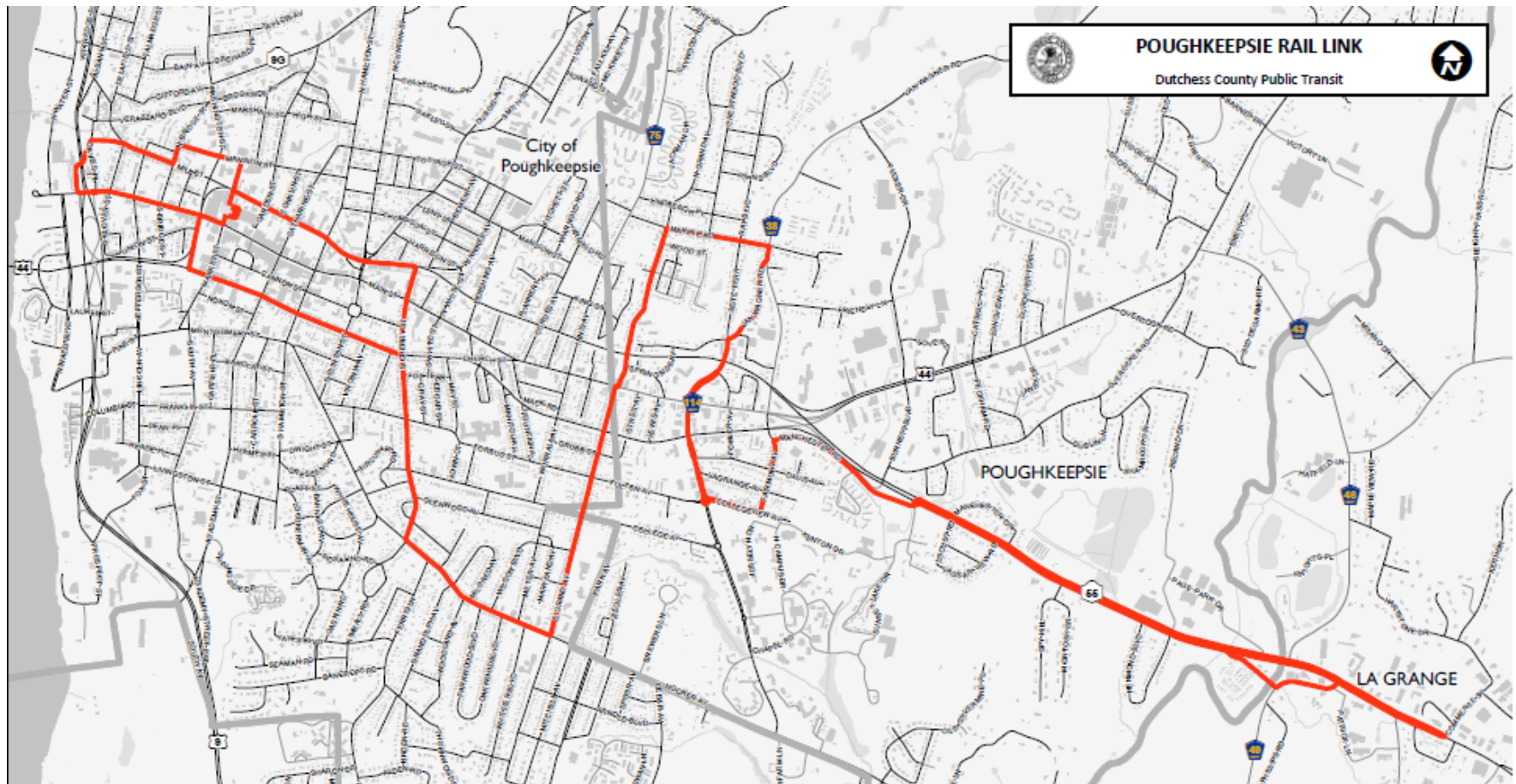
Service will extend to Cannon Street in the westbound direction.





# Poughkeepsie Rail Link

Add bus stop at Vassar College (Collegeview Avenue).

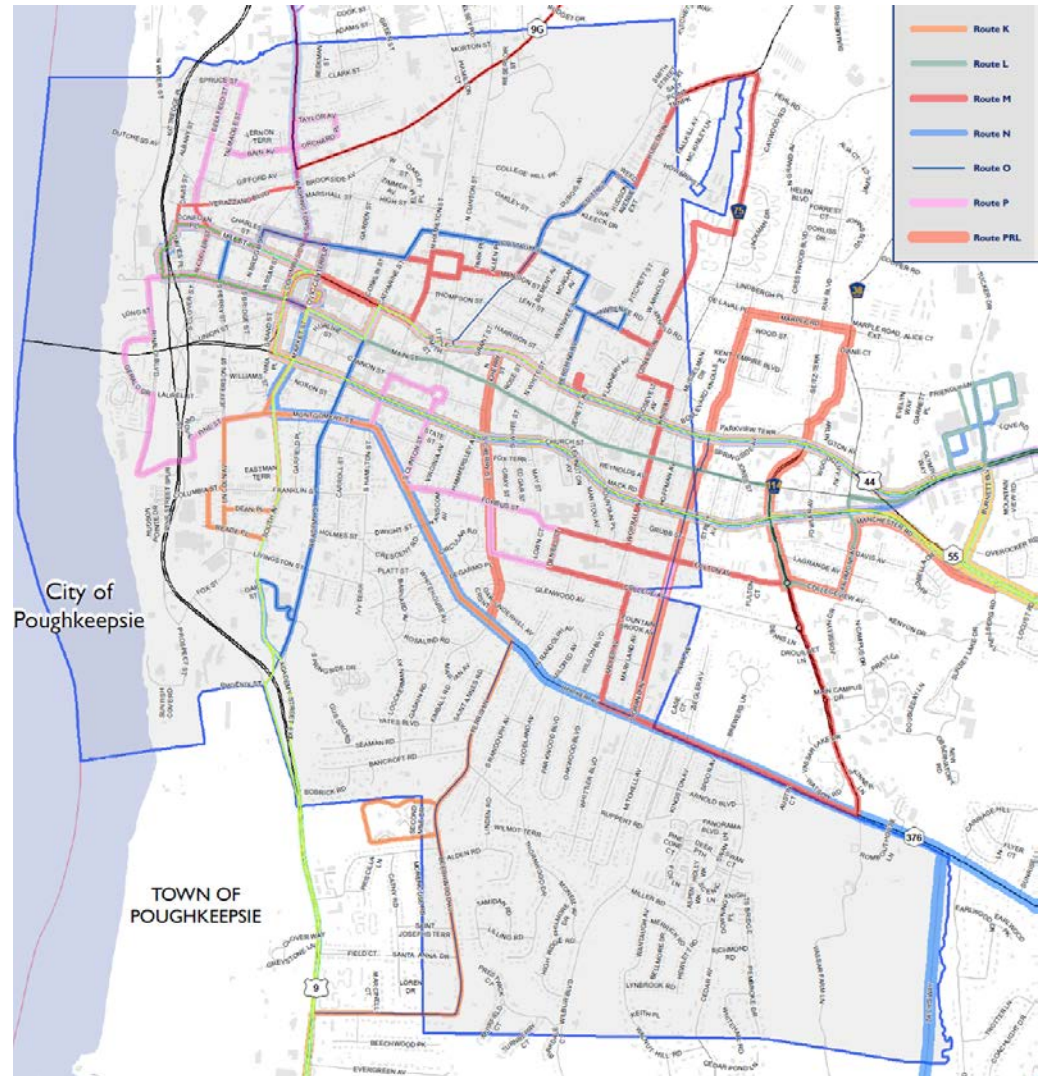


# Poughkeepsie Dial-A-Ride

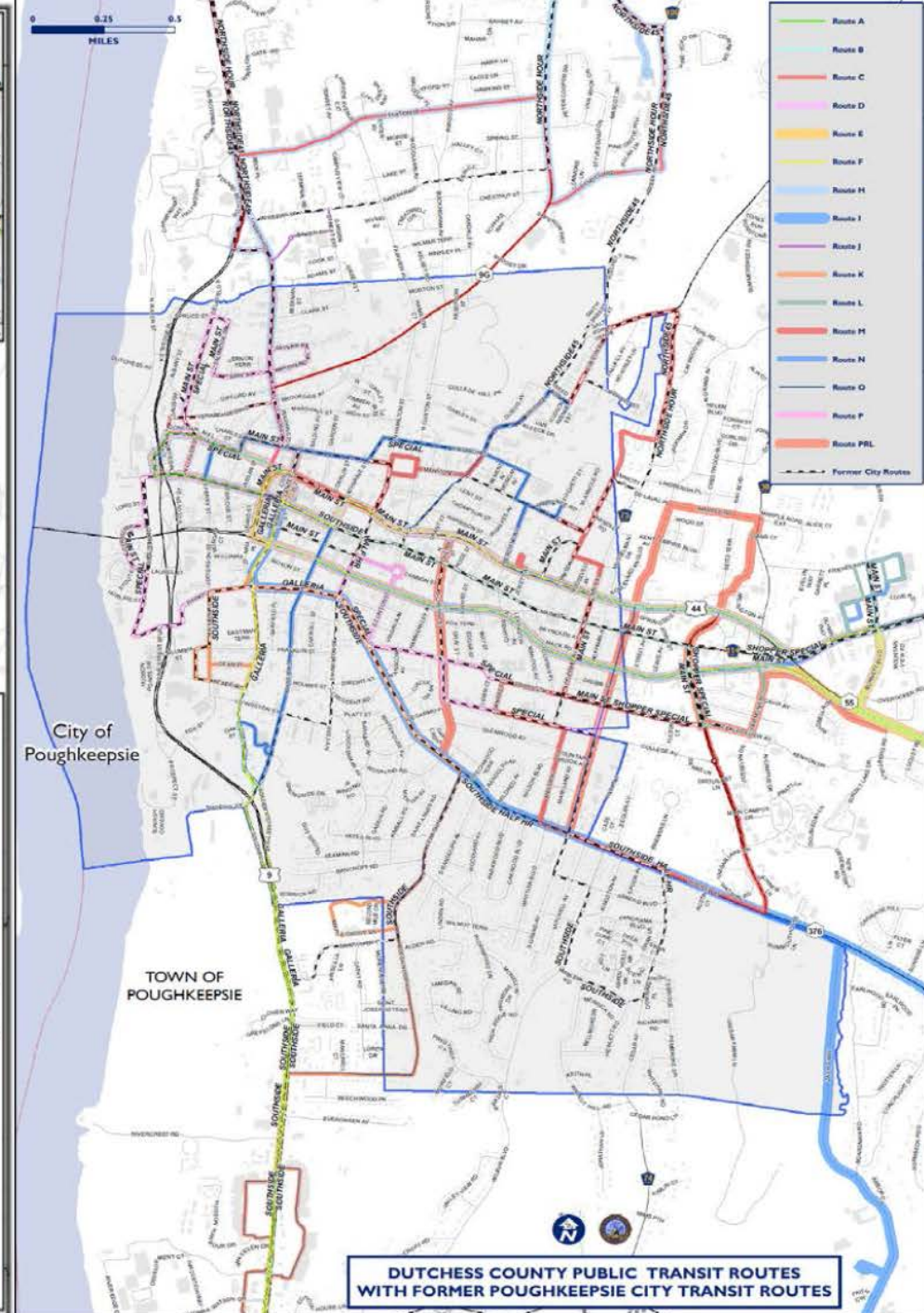
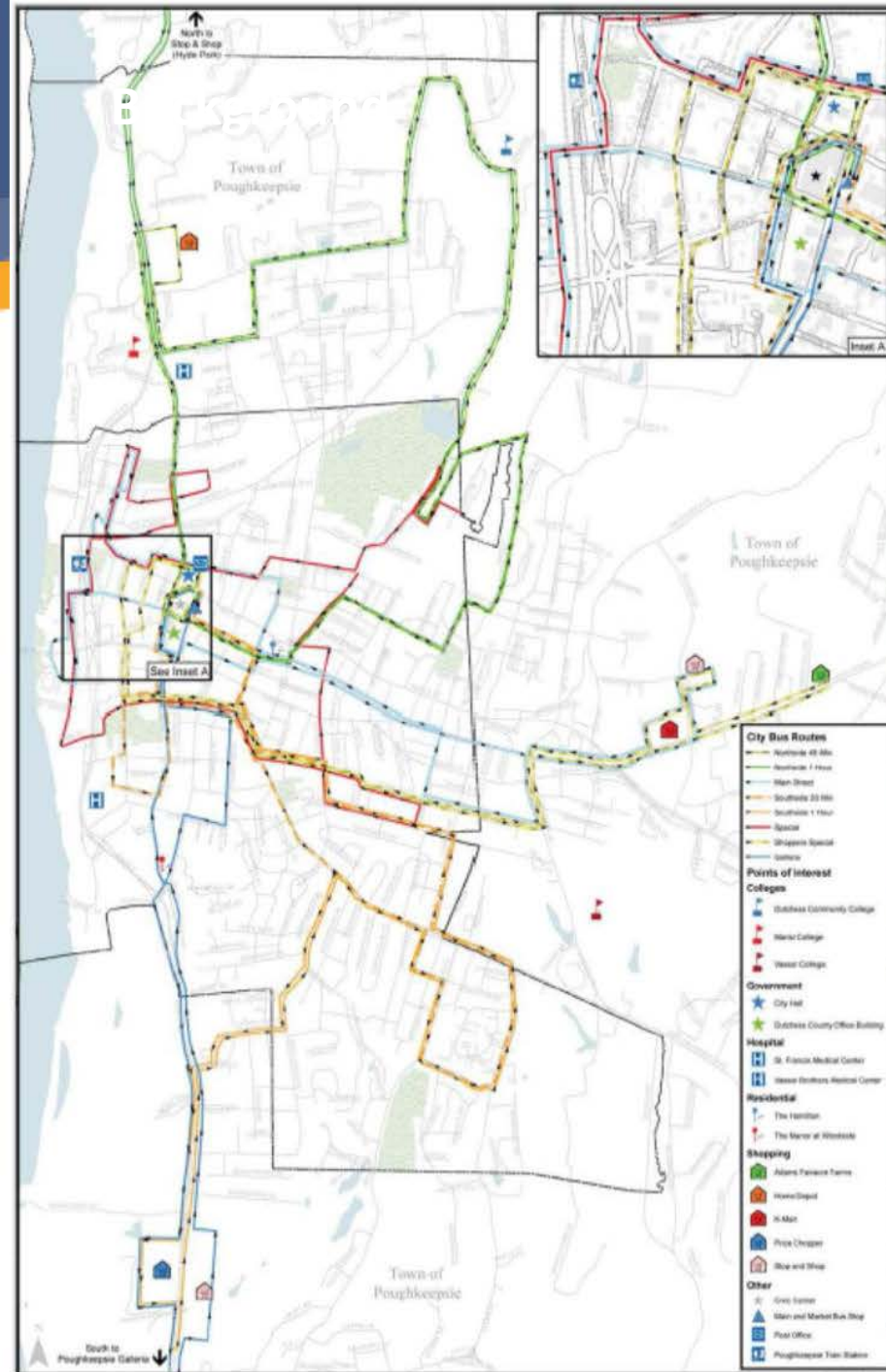
An extra Dial-A-Ride bus will be added to the City of Poughkeepsie on Tuesday, Wednesday and Thursday during peak times.

Same day reservations will be allowed for a premium fare of \$7.00 for all customers on a space available basis or reservations can be made the next day up to 30 days in advance with a new fare structure

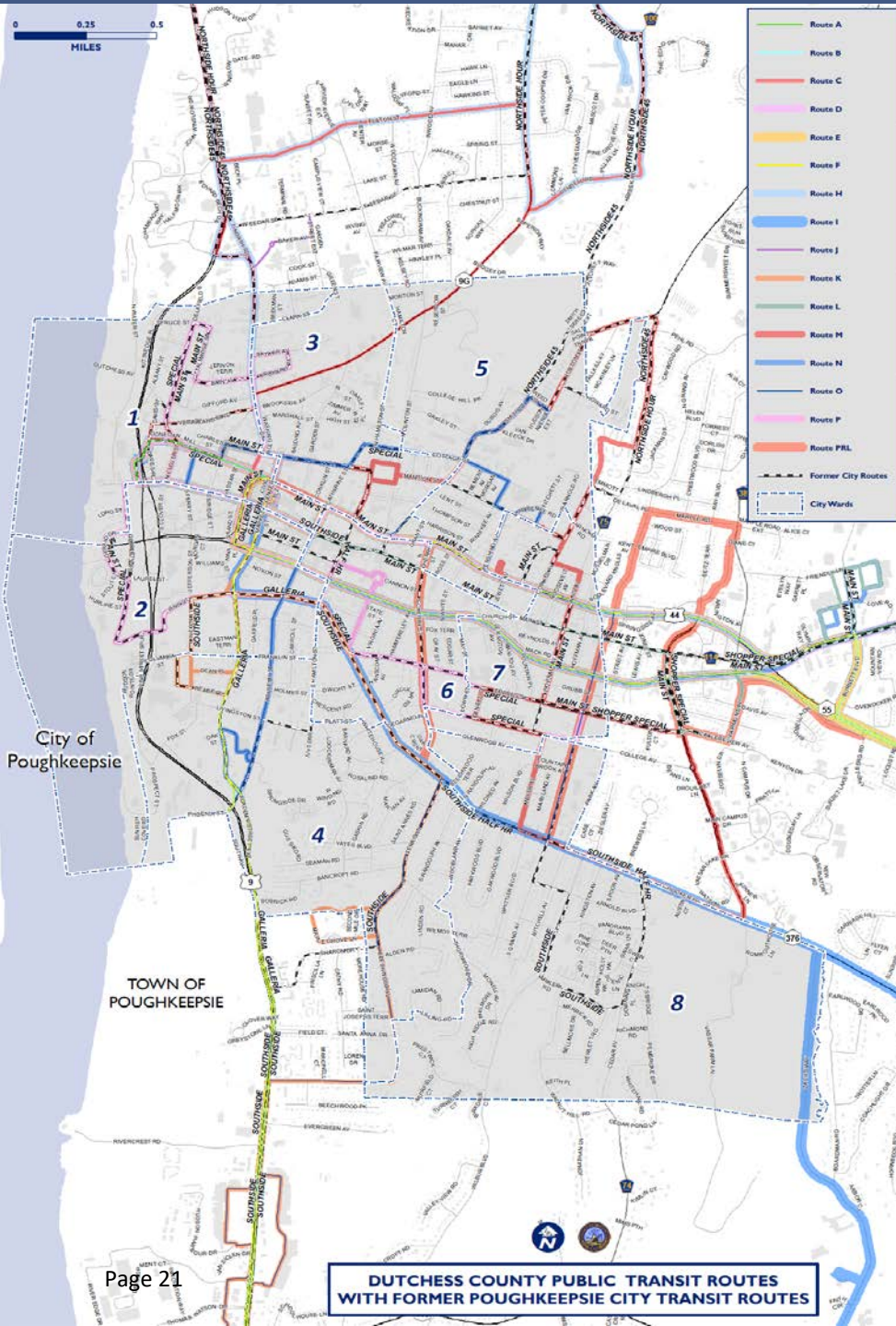
Registration for Dial-A-Ride can be done on the telephone.











# Ward Map

Ward	Previous Route	Proposed Route
1	Special, Main Street, Galleria, Northside	A, B, C, D, E, H, J, K, L, M, P, Rail Link
2	Special, Main Street, Galleria, Southside	A, B, D, E, K, P
3	Northside, Special,	C, H, J, M, P, Rail Link
4	Southside, Galleria, Special	A, B, K
5	Northside, Main Street	M, Rail Link
6	Main Street, Special, Northside	D, E, L, M, Rail Link
7	Main Street, Special, Southside	D, E, L, P
8	Southside	M, P

# Title VI Considerations

Since DCPT operates less than 50 vehicles during peak service, it is not required to complete a Service Equity Analysis. However, in the interest of due diligence, Dutchess County completed this analysis as an extra measure to ensure that sensitive populations would not be adversely affected by the proposed expansion. The analysis was done in accordance with Federal Transit Administration (FTA) Circular 4702.1B, dated October 1, 2012, which outlines the process to determine whether service changes will have a disparate impact or disproportionate burden on minority or low-income populations.

In accordance with FTA guidelines, Dutchess County has determined that the proposed service changes will not have a disparate impact or disproportionate burden on minority, Hispanic, low-income, or LEP populations in the DCPT service area. The Service Equity Analysis actually demonstrates that these protected populations will benefit the most from these proposed service changes. However, though not a protected population under Title VI, DCPT should mitigate any possible reductions in service to elderly populations within its entire service area (i.e. Dutchess County), if said reductions are caused by its expansion into the City of Poughkeepsie.

FTA has determined that Dutchess County has not violated any Title VI regulations and that the service enhancements to the transit system in February, June, July and September 2017 is an actual enhancement over what was previously provided.

The service changes that occurred in August 2017 and will occur in March 2018 will address perceived concerns regarding Title VI protected areas within the City of Poughkeepsie, including improved travel times, service to more public housing facilities and points of interest.

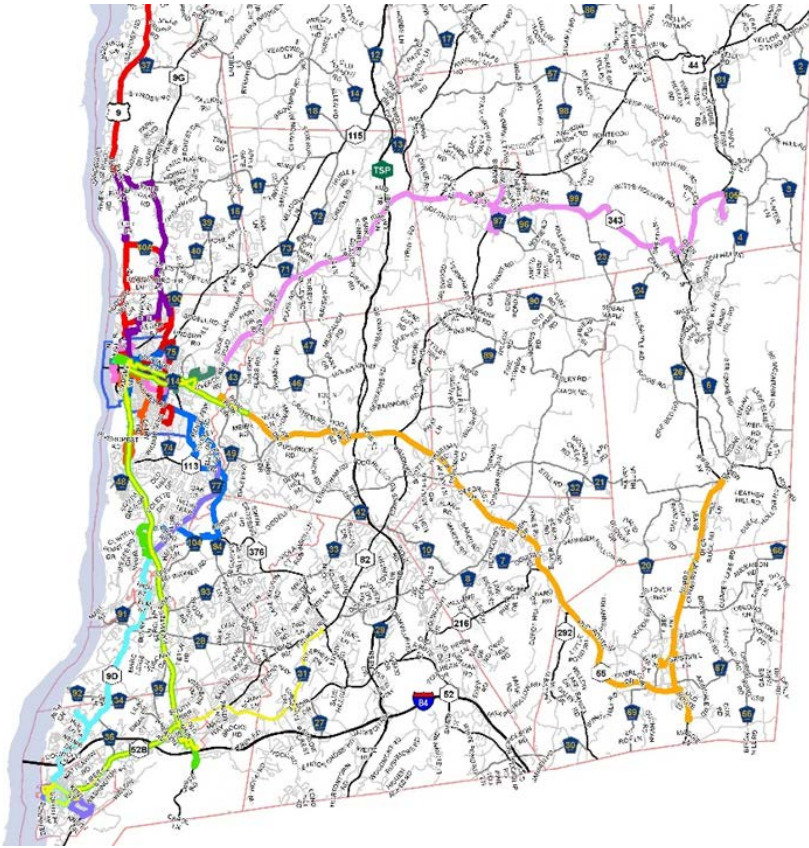
# Streets of Poughkeepsie without Transit Service

There has been various reports that the former City Bus system served 55 streets more than the current Dutchess County Public Transit system. All streets that City Bus served are being served within the City limits by Dutchess County Public Transit with the following exceptions:

Smith Street between Route 44/55 & Mansion St.	Poughkeepsie	Poughkeepsie Dial-A-Ride	Northside	Poughkeepsie Dial-A-Ride
Clinton Square between Main Street & Route 44/55	Poughkeepsie	Walk to Main Street	Northside	L
Cherry Street between Main Street and Forbus Street	Poughkeepsie	Walk to Main Street or Forbus Street or ride Rail Link during peak hours	Southside	L, P, Rail Link

Street	Jurisdiction	Mitigation	City Bus Route	DCPT Route
The Home Depot	Hyde Park	Board @ Route 9 @ Fulton Street	Northside	C, J
Cedar Street between Fairview Ave. & Creek Rd.	Hyde Park	Hyde Park Dial-A-Ride on Tuesday	Northside	Hyde Park Dial-A-Ride
Emmott Place	Poughkeepsie	Walk to Corlies Avenue @ Emmott Place	Northside	M
Flannery Avenue	Poughkeepsie	Walk to Corlies Avenue @ Flannery Avenue or Route 44/55 @ Flannery Avenue	Northside	M
Main Street between Raymond Avenue and Fairmont Avenue	Town of Poughkeepsie	Walk to Raymond Avenue or Fairmont Avenue	Main Street Shopper's Special	L
Grand Ave. between College Ave. & Arnold Blvd.	Poughkeepsie	Walk to College Avenue, Meyer Avenue or Hooker Avenue	Southside	M, P
Wilber Boulevard	Poughkeepsie	Poughkeepsie Dial-A-Ride	Southside	Poughkeepsie Dial-A-Ride
Cedar Avenue	Poughkeepsie	Poughkeepsie Dial-A-Ride	Southside	Poughkeepsie Dial-A-Ride
Sharon Drive	Poughkeepsie	Poughkeepsie Dial-A-Ride, walk to Beechwood Lane or Route 9	Southside	Poughkeepsie Dial-A-Ride, A, B, K
Livingston Street between Academy Street and Hamilton Street	Poughkeepsie	Walk to Academy Street	Galleria	B
Hamilton Street between Route 44/55 and Livingston Street	Poughkeepsie	Walk to Academy Street at Hooker Avenue	Galleria Shopper's Special North of Montgomery Street	B, K
Cannon Street between Market Street and Hamilton Street	Poughkeepsie	Walk to Main Street	Main Street	L
Cottage Street between Smith St. & Catharine St.	Poughkeepsie	Walk to Mansion Street	Special (two trips a day)	M
Davis Street between Mt. Carmel Place and Verrazano Boulevard	Poughkeepsie	Walk to Donegan Place	Main Street	A, B, C, D, E, H, J, K, and L
Hoffman Street between Delafield Street and Talmadge Street	Poughkeepsie	Walk to Talmadge Street or Delafield Street	Main Street Special	P
Rinaldi Boulevard between Geraldo Dr. & Geraldo Dr.	Poughkeepsie	Walk to Geraldo Drive	Main Street Special	P

# Transfers and Day Pass



30 Cent Transfer For  
**ALL** Buses  
\$5.00 (\$2.50 reduced)  
1-Day Pass for  
unlimited rides  
County-wide



# Lease and License Agreement For Transit Assets

- Dutchess County Public Transit will utilize all City funded transit assets for a minimum one year.
- Assets include six transit buses, three non-support vehicles, ancillary maintenance support equipment and use of 33% of the City Garage.
- Dutchess County to pay City of Poughkeepsie for limited bus maintenance services to continue to utilize 33% of the City Garage, such as preventative maintenance activities.
- Dutchess County to maintain bus stops, Transit Hub and bus shelters once First Transit is able to hire a bus stop maintenance worker and a transition plan has been finalized.
- Competitive bidding is not required for intergovernmental agreements, per FTA Circular 4221 1.F and 5010 1.D.
- The \$1.00 lease will keep the assets in Transit use and prevent recapture of Federal interest until assets depreciate. It also allows continued City ownership of assets.



# Bus Stop Amenities

Through the County's Transit Amenities Program, the following will be implemented throughout 2018:

- Inventory all bus stops and bus shelters within the City of Poughkeepsie.
- Replace damaged bus shelters with new bus shelters.
- Install bus stop signs at all Dutchess County Public Transit bus stops and transition away from the flag stop system.
- Install route decals on bus stop signs with information panels on the poles to specify what bus route and time the bus serves the bus stop.
- Develop a bus stop maintenance program which would include hiring a bus stop maintenance worker and developing a program to maintain bus stops Countywide, including the Transit Hub.
- Monitor passenger activity at the Hub through security cameras at 14 Commerce Street.
- Update electronic message board signs at the Hub with important transit system information and real time schedule arrivals.





# Transit Enhancements

- Dutchess Tracker App
- Google Maps, Bing Maps, Apple Maps, Map Quest Trip Planner
- Books on Buses in Partnership with The Libraries of Dutchess County
- Safe Place
- Credit Card Acceptance
- Newspapers on Buses
- Bike Racks on Buses
- New Buses
- Bus Stop Signs
- Security Cameras
- Partnerships developing with Dutchess Tourism, Dutchess County Regional Chamber of Commerce, Poughkeepsie City School District, Marist College, Vassar College, Hudson River Housing, Dutchess Community College, Poughkeepsie Library, Poughkeepsie Housing Authority and Family Partnerships
- New Special Needs Transportation Task Force to address transit system accessibility
- Bi-monthly Transit Advisory Committee meetings
- Quarterly Public Meetings in the City of Poughkeepsie – Next Meeting in February
- Bi-annual Transit System Review (January and July)

# Stay Connected

For more information, visit [www.dutchessny.gov/PublicTransit](http://www.dutchessny.gov/PublicTransit)



Questions, comments, concerns, contact:

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Dutchess County Transit Administrator  
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(845) 473-8521

We want to hear from you!

# We hope to see you on the bus!

Questions, comments, thoughts?

